

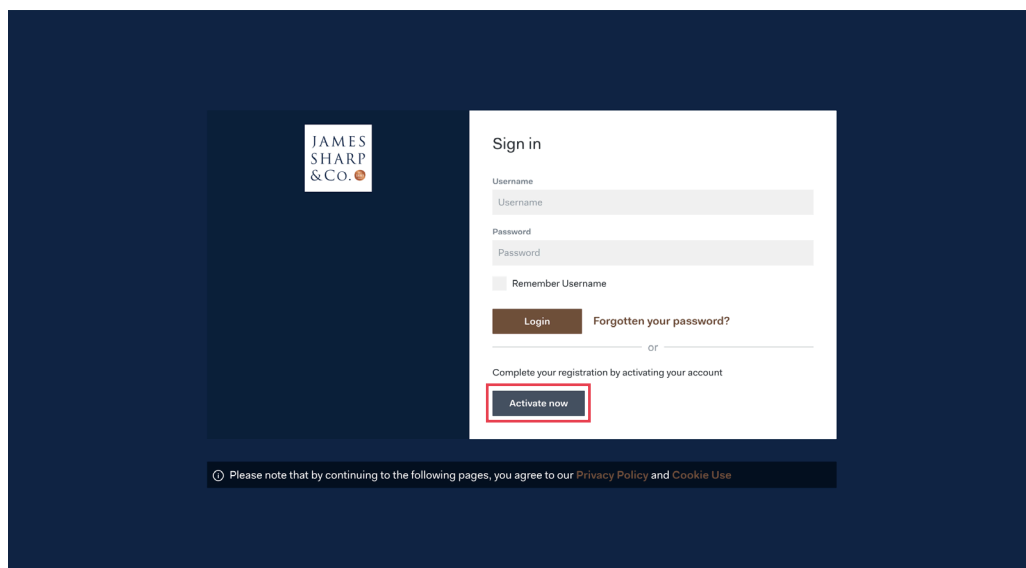


Conectus Portal User Activation & Log-in Guide July 2025

ACTIVATION GUIDE

The James Sharp Conectus Portal provides in-depth analysis of your investments and contains all of your important documentation in one, easily accessible place which is safe and secure. This step-by-step user guide explains how to activate your account on the James Sharp Conectus Portal log-in.

To activate your account, please visit <https://investorportal.jamessharp.co.uk> and select 'Activate Now'.

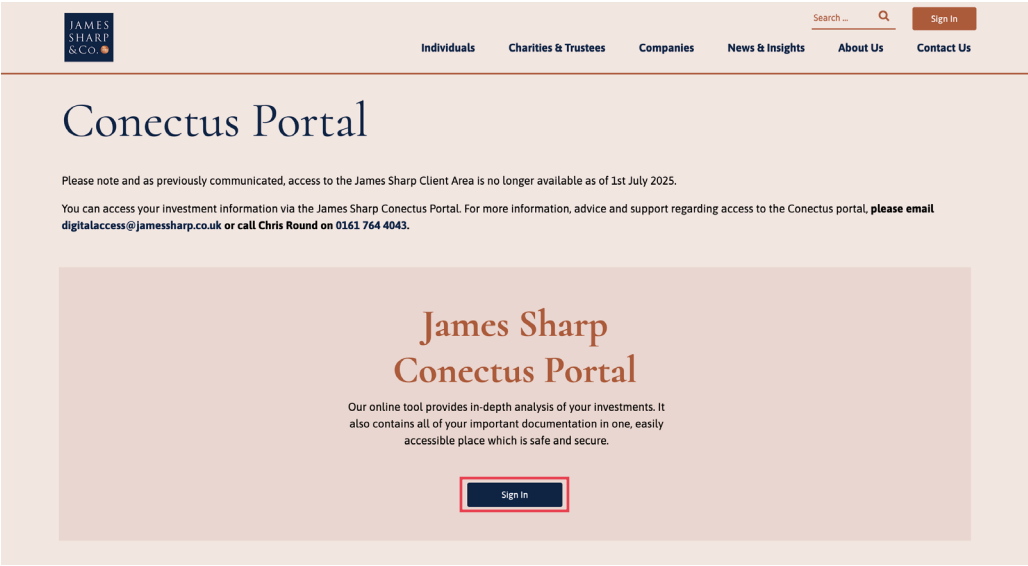


Alternatively, you can access the portal via the 'Sign in' icon in the top-right hand corner of our website www.jamessharp.co.uk

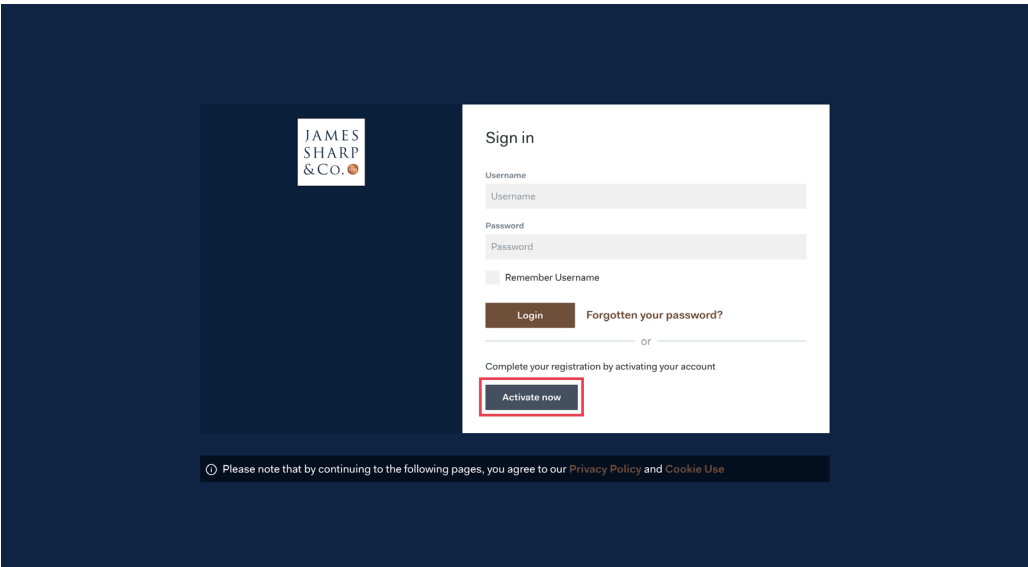


ACTIVATION GUIDE

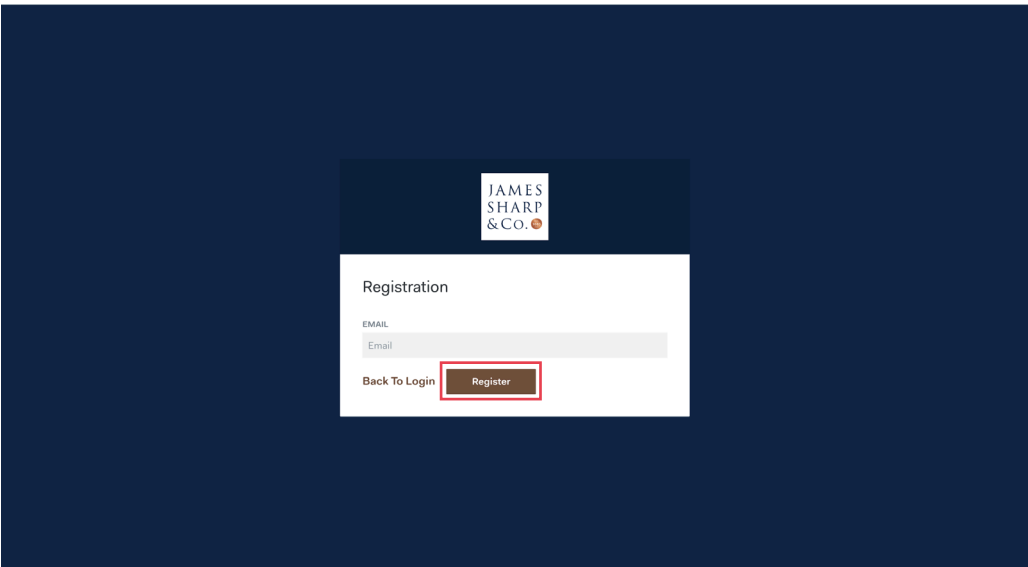
You will then be presented with the following page, please select 'Sign In':



You will then be presented with the following page, please select 'Activate now':



Please enter the email address connected to your account and select 'Register'.



ACTIVATION GUIDE

You will receive an email confirming the registration of your account and confirming your username. Please click the appropriate link to activate your account and create a password. Please see the password requirements:

- At least one capital letter
- At least one lower case letter
- At least one number
- A special character, but not a pound sign
- 6-15 characters

Please avoid using the '£' symbol/character. Please then log-in using the username provided in the email and the password created.

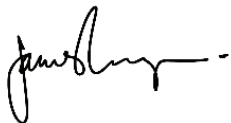
LOG-IN GUIDE

On the Conectus Portal sign in page, please type your username into the 'username box'. The username will be the 7-character reference sent to you via email when you activated your online account.

Next, please type in your password into the 'password box', which you will have set when you activated your online account.

Lastly select the 'Log-in' in button to complete the sign in process.

If you have any problems, please contact us on digitalaccess@jamessharp.co.uk stating you are experiencing issues with your Conectus account. A relevant member of our team will then get in touch to assist you.



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